THE GLOBAL SUPPLY CHAIN:

ROLES FOR THE SOCIAL ECONOMY

Avner Ben-Ner Carlson School of Management University of Minnesota

ANTWERP, OCTOBER 25, 2013

4th CIRIEC International Research Conference on Social Economy

CONTEXT

Introduction

The world is a complicated place

Globalization

Complex and conflicting global processes

Localization

Identities in turmoil

Globalized Supply Chair Issues

Consequences

Remedies

Roles for the Social Economy

Conclusion

Globalization and localization pressures

MY ARGUMENT

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- Globalization enables
 - Specialization
 - Economies of scale
- Long supply chains with anonymous links
 - Asymmetric information along the chain
 - Increased social distance between different stages of the chain and between producer and consumer
 - Greater willingness to profit by taking advantage of asymmetric information
- Private and public responses insufficient
- Roles for the social economy

INFORMATION IN ECONOMICS CONCEPTUAL BACKGROUND

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- Decision-making with asymmetric information
- Information within and across firms
 - Costly to obtain, verify, interpret
 - A lot of it!
- Private responses: monitoring, integration...
- Public responses: regulation, inspection...
- Social economy responses: self provision, benevolent provision...
- Residual asymmetric information results in inefficiencies and vulnerabilities

GLOBALIZATION

Introduction

Globalization

Localization

Globalized Supply Chain Issues

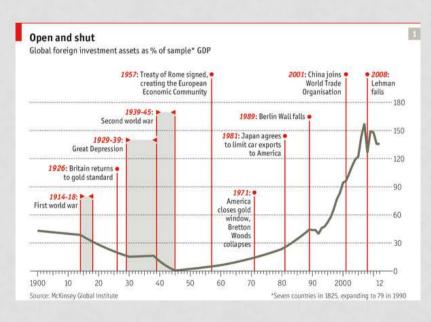
Consequences

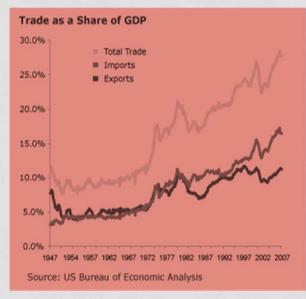
Remedies

Roles for the Social Economy

Conclusions

 A process of economic, social, and cultural integration through communication, transportation, trade and finance





GLOBALIZATION

AND LONG SUPPLY CHAINS

Introduction

Globalization

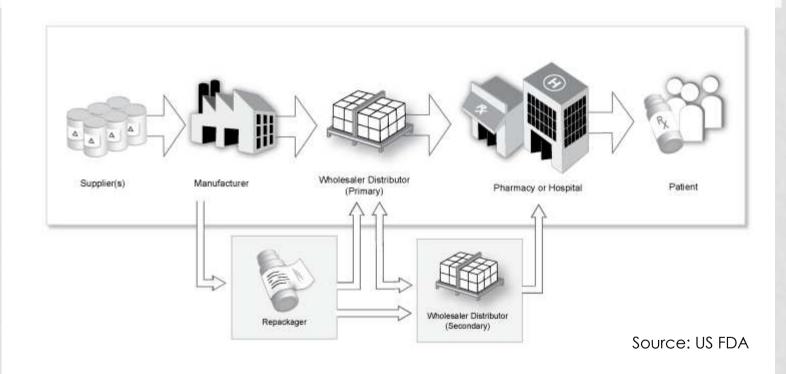
Localization

Globalized Supply Chain Issues

Consequences

Pamadias

Roles for the Social Economy



- McDonalds restaurants in 118 countries
- Citibank retail banking in 160 countries
- An iPhone has parts produced by more than 15 producers in 7 countries a short chain!

GLOBALIZATION ENTAILS

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- Long supply chains with anonymous links
- Products made in one place and consumed in other places
- Decisions made in one place affecting people in other places
- Pressure for standardization of
 - communication between stages of the chain
 - management and operations practices
 - final products
 - homogenization
 - dominant brands

LOCALIZATION

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- Shifts economic activity to small- and medium-sized entities that trade on a more restricted geography
- Brings production closer to consumers and users
- Does not mean autarky or community selfreliance

LOCALIZATION EXAMPLES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Number of farmers' markets in the U.S. has doubled in 10 years to 7000
- Number of ecovillages globally has expanded to 500 worldwide
- Australia: Bana Yarralji
- Quebec: Village of Saint-Camille
- New York: Gourmet chicken movement





TODAY'S PRESENTATION

Π	7	3	ŧ	2	O		т		ř	_	ล	
u	ш			a	u		U			_		

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

Will NOT DISCUSS	WILL EMPHASIZE					
Working conditions and environmental concerns*	Problems associated with global supply chains**					
Employment effects	Measures to address problems					
Benefits of globalization to consumers around the world and to producers in India, China, etc.	Potential advantages from a growing social economy					
*These topics have been examined by a number of academics and practitioners, e.g., A. Harney, The China Price.	** Some academic and practitioner literature about problems with global supply chains, e.g., Peter Navarro, Death by China.					

GLOBAL SUPPLY CHAIN ISSUES: EXAMPLES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

Conclusions

- Mattel recalled Chinese-manufactured toys in 2007
- ABP Food Group recalled beef sourced from a Polish supplier in 2013
- Fake Xanax anxiety pills from China seized in Zurich in 2013
- Health Canada recalled Indian-manufactured birth control in 2013
- Breast milk sold online is often tainted (2013)
- Dog food with untraced content sickens/kills (2013)
- Adulterated flour (Rochdale, 1844)

These are consequences of taking advantage of asymmetric information

Most cases are unlikely to be known

CLOTHING MANUFACTURING EXAMPLE

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

Conclusions

- Bayard Winthrop, the founder of the clothing company American Giant, has returned production to the U.S.
- Domestic manufacturing has several advantages over outsourcing
 - Transportation costs are much lower
 - Turnaround time is quicker
 - Labor costs the reason all these companies fled in the first place — aren't that much higher than overseas because of automation
- "When I formed the business, I wasn't saying, 'From the cotton in the ground to the finished product, this is going to be all American-made,' " he said. "It wasn't some patriotic quest."

(New York Times, September 19, 2013)

GLOBALIZED SUPPLY CHAIN ISSUES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

Conclusions

- Increased asymmetry of information along the supply chain: less transparency, longer lead times, and more instability
- 2. Regulation is difficult:
 - 1. (a) international regulation is weak and
 - (b) national regulation is difficult to extend across borders
- 3. Weakened connection between producer and consumer

These are *inherent* problems – not Chinaspecific, etc. problems

1. ASYMMETRY OF INFORMATION

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Increasingly complex supply chains give rise to higher monitoring costs, language barriers, and other logistical problems
- As manufacturers may not directly or immediately bear responsibility for poor quality control, they have incentives to shirk



2A. INTERNATIONAL REGULATORY CHALLENGES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- International regulation is implemented by organizations like the UN, ILO, WTO, and Basel Committee on Banking Supervision
- Difficult because of poor regulation articulation across borders, weak enforcement, and regulatory capture
- Effectiveness of voluntary ISO standards is limited

2A. INTERNATIONAL REGULATORY CHALLENGES (CONT.)

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Foreign policy goals impede international regulatory cooperation
- Governments support local producers at the expense of users
- Significant costs and uncertain benefits
- International inspection, regulation, and enforcement regimes are generally weaker than national counterparts, especially in developed countries

2B. NATIONAL REGULATORY CHALLENGES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- But national regulation, regardless of location, is limited by cost and politics:
 - The Food Safety Modernization Act of 2011 requires the U.S. FDA to inspect every domestic and foreign food factory, warehouse, and establishment that supplies U.S. markets
 - Program costs are estimated at \$1.4 billion over the 2011-2015 period, according to the U.S.
 Congressional Budget Office

3. PRODUCER-CONSUMER RELATIONS

Introduction

Globalization

Localization

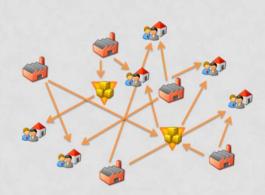
Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Weakened motivation for benevolence and CSR across the supply chain
- The connection between producer and consumer is weakened





CONSEQUENCES OF CURRENT GLOBALIZED SUPPLY CHAINS

Introduction

Globalization

Localization

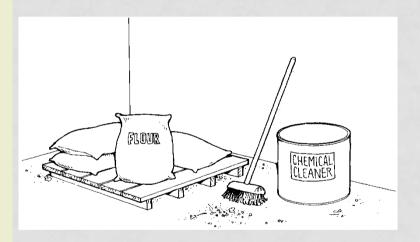
Globalized Supply Chain Issues

Consequences

Remedies

Roles for the <u>Soc</u>ial Economy

- Quality control at various stages of the supply chain is often weak
- Quality, durability, and reliability of many goods and services is uncertain



REMEDIES TO GLOBAL SUPPLY CHAIN PROBLEMS

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- 1. Private
- 2. Public
- 3. Social Economy



PRIVATE REMEDIES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- 1. Shorten the supply chain:
 - Zara, the Spanish clothing company, increasingly relies on European plants
 - U.S. textile manufacturers have restarted domestic production
- 2. Establish long-term relationships with suppliers
 - Toyota
 - Apple
- 3. Invest in more rigorous inspection of products from previous links in the supply chain
 - Third-party warehouse inspection
 - On the line (chain) inspection
 - Inspection of the vendor
- 4. Vertical reintegration

PUBLIC REMEDIES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

Conclusions

- 1. Improve cross-national regulatory regimes
 - 1. E.g., UN Global Compact
- 2. Increase national inspection of imports

These are limited in scope:

- expensive
- politically complicated

SOCIAL ECONOMY REMEDIES

Introduction

Globalization

Localization

Globalized
Supply Chain
Issues

Consequences

Remedies

Roles for the Social Economy

Conclusions

- 1. Provide "regulation"
- 2. Production by social enterprises and support for local producers
- 3. Provide resources
- 4. Maintain local identity

(NGOs involved in labor and environmento standards inspection and enforcement – not the focus today)



SOCIAL ECONOMY

Strengths

- ✓ No incentives to exploit consumers
- ✓Inherent connection between producers and consumers
- ✓ Local roots, local connections, local identity, local concerns

<u>Weaknesses</u>

- Governance and agency problems
- Lower efficiency
- "Selling out"
- Limited access to capital

"REGULATION"

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

Conclusion

Weaker motive to distort information

ISO-like certification bodies

Consumer cooperatives as information managers

 Final product inspection (Consumer Reports)

"REGULATION" EXAMPLES

The Wedge Natural Foods Co-op

- Inspection of products and vendors
- Foster sustainable local producers and connect them to consumers
- Controlled by consumers

Forest Stewardship Council (FSC)

"Chain of Custody"
 certification enables
 consumers to choose
 products that support
 responsible forest
 management.





PRODUCTION

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedies

Roles for the Social Economy

- Increase production by cooperatives and other social enterprises
 - Less asymmetric-information motivated behavior
 - Greater supply chain control
 - Social economy enterprises less exploitative
 - Members participate in decision-making
 - Closer to consumers less social distance
- Technology makes small, specialized production as cheap as mass production
 - 3-D printing, robotics, etc.
 - Branding and economies of scale in advertising remain obstacles for small companies

RESOURCES

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Encourage local business and information sharing networks
- Incubators for new firms
- Access new, local networks for recruiting capital, labor, and other resources
- Social economy organizations enjoy local networks and are trustworthy protectors of local public interests

RESOURCES EXAMPLES

Introduction

Globalization

Localization

Globalized
Supply Chain
Issues

Consequences

Remedie

Roles for the Social Economy

- Incipit: Business incubator near Rome houses dozens of enterprises in information and communications technology, wood, textile, and jewelry production
 - Build links with other vocational training centers, universities and business associations
- Textile production coalition in Minneapolis to identify and train workers
 - Run by a coalition of manufacturers, a nonprofit organization and a technical college

IDENTITY

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Globalization encourages cultural homogenization, which causes discomfort for a lot of people
- The social economy can help maintaining local identities and encouraging a sense of belonging

WHAT TO DO?

POLICIES FOR THE SOCIAL ECONOMY

CAN THE SOCIAL ECONOMY MEET CHALLENGES OF GLOBAL SCOPE?

Introduction

Globalization

Localization

Globalized
Supply Chain
Issues

Consequences

Remedies

Roles for the Social Economy

- Capital for expansion is in short supply
- Entrepreneurship is difficult to develop
- The problem is large and global but this solution is decentralized and local
- Success requires understanding of the problem and deliberate action
- Concentrate on areas of greatest importance and probability of success
 - For example, demand for food is very responsive to trustworthy information about pesticides, source, etc.

CAN THE SOCIAL ECONOMY MEET CHALLENGES OF GLOBAL SCOPE?

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Identify greatest obstacles for social economy 'regulation,' production and provision of resources
 - Economies of scale: promote new technologies that are efficient at small scale
 - Marketing and sales: collaboration among social economy organizations to gain economies of scale and branding advantages
 - Employ new methods of raising capital
- Cooperate with local for-profit firms and public agencies

IN CONCLUSION...

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Globalization has many benefits and drawbacks
- Ideas discussed today focus on how to deal with some problems of globalization. Erecting trade barriers or promoting autarky are not the answers
- Social economy organizations are not a panacea but can alleviate some problems
- They can build connections between producers and consumers, not just in agriculture, and shorten the supply chain and increase quality control
- There are many successful examples to learn from

LEARN FROM SUCCESSFUL SOCIAL **ECONOMY EXAMPLES**



Coexphal (Almería)

(東京俳優生活協同組合





RegioneEmilia-Romagna









Raiffeisen BANK









Test-Aankoop Test-Achats













THANK YOU!

Introduction

Globalization

Localization

Globalized Supply Chain Issues

Consequences

Remedie

Roles for the Social Economy

- Research for this presentation was supported by a Belgian Interuniversity Attraction Pole coordinated by the Centre for Social Economy at the University of Liege, for which I serve as an international partner
- Aaron Beitman provided expert research assistance